

COVID-19: WHAT IS COVERED BY THE MEDIPOS MEDICAL SCHEME?

WHAT TO DO IF YOU THINK YOU HAVE CORONAVIRUS

- Do not panic. Contact 0800 029 999, the national COVID-19 hotline or the Hospital Risk Management Department on 0860 100 078, they will give you advice based on the information you provide.
- Do not rush to take a test as this might not be necessary and might leave you unnecessarily out of pocket. Please read more about the Scheme benefits available for COVID-19 further below.
- If you are at work, complete the COVID-19 risk assessment available from your human resources department or your manager.
- Continue practicing the social distancing and hygiene principles.



HOW WILL MEDIPOS FUND THE DIAGNOSIS, TREATMENT AND CARE OF COVID-19?

	Unconfirmed COVID-19 diagnosis	Unconfirmed COVID-19 diagnosis for high-risk beneficiaries	Confirmed COVID-19 diagnosis
Testing	Covered from normal day-to-day limits as per your benefit guide	Covered from major medical expenses for beneficiaries who are registered on a wellness programme for asthma, bronchiectasis, chronic obstructive pulmonary disease (emphysema), cardiac failure, cardiomyopathy and other high-risk conditions identified by the Scheme	Covered from major medical expense benefit on receipt of the confirmed diagnosis/results
Treatment and care	Consultations and acute medication covered from normal day-to-day limits as per your benefit guide	Consultations and acute medication covered from normal day-to-day limits as per your benefit guide	All costs, including hospitalisation will be covered from your major medical expense benefit on receipt of the confirmed diagnosis/results

NOTE: Please note pre-authorisation is still required for all hospital admissions.

It should, however, be noted that the National Institute for Communicable Diseases (NICD) is currently managing the admission process for all confirmed cases in South Africa in an effort to protect the public and control the spread of the virus. The NICD will therefore determine where patients are admitted or quarantined.

THE SITUATION AROUND COVID-19 IS EVOLVING

To keep yourself informed and up to date, visit the NICD website (<http://www.nicd.ac.za/>) for up-to-date alerts or call the toll-free number on 0800 029 999.

You can also visit the World Health Organization (WHO) website at: <https://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports>.

