



Play your part and save lives

Post Office
MEDIPOS Medical Scheme
Putting your wellbeing first

NEWSFLASH

January 2021

Dear Member

The new year has begun, and we look forward to transforming positive health commitments into real results for our members. Although South Africa is experiencing its second wave of the Corona virus pandemic, let us work together to make 2021 a turning point for health, leaving no one behind!

COVID-19 VACCINE ALERT

MEDIPOS is keeping abreast of the progress of the arrival of the COVID-19 vaccine in South Africa. The Scheme will follow the national criteria with priority being given to health workers and those at highest risk for severe infection and death. Whilst there are ongoing engagements with the Department of Health for the vaccine funding, the Scheme and Council for Medical Schemes will continue to ensure the rights of the medical scheme members are protected.

The Department of Health is still finalising the procurement and distribution of the vaccines, we are keeping abreast with the process of the procurement of the vaccine as well as the ways to rapidly distribute the vaccine to members.

COVID 19 MEDIPOS COVER!

As we patiently wait in anticipation for release of this information, remember MEDIPOS covers you for two negative COVID-19 tests should you display the COVID-19 symptoms. Should you become ill from COVID-19, this

will be covered from the Major Medical Expenses (MME) and not from your day-to-day benefits. This benefit is available on all MEDIPOS options (A, B and C).

COVID treatment, including the vaccine, are considered PMB. Once the approval by the South African Health Products Authority (SAHPRA) is obtained for the clinically appropriate vaccine that is being centrally procured by the government, MEDIPOS will fund the vaccines for all members who stand to receive the vaccine in line with the national rollout.

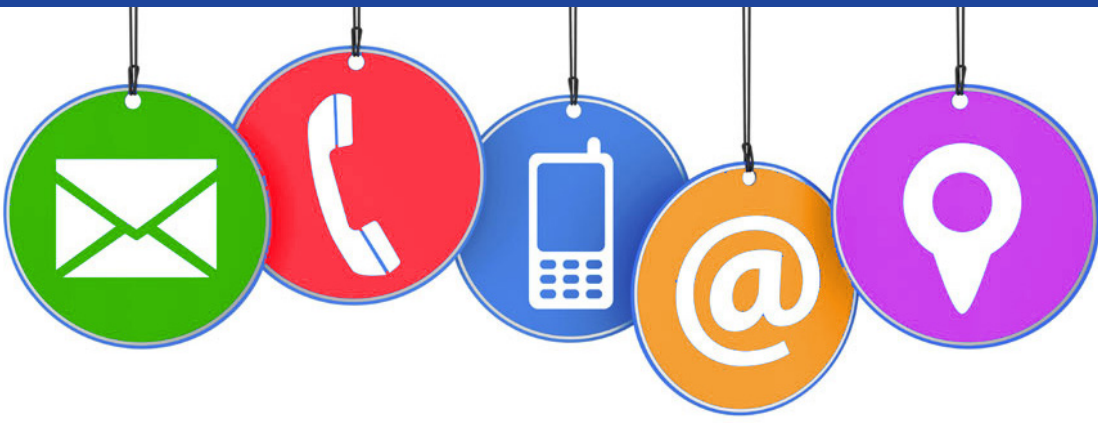
The Scheme remains committed in placing your wellbeing first and we will provide you with more information as it becomes available.

Keep safe and wear a mask!

Yours in Health

Thabi

Thabisiwe Mlotshwa
Principal Officer



Remember to update your communication details

With the world slowing down its pace, let's not miss this opportunity to update your contact details. If your details are outdated, we cannot communicate important information to you. Please remember to let us know when your banking details, email address, postal address and contact numbers have changed to ensure you receive all the latest information from your Scheme. Submit your contact details changes to enquiries@medipos.co.za or **PO Box 921, Westville, 3629**. Alternatively, you may call our Client Services department on **0860 100 078**.

PUT A STOP TO MEDICAL AID FRAUD

**FRAUD + WASTE + ABUSE
FIGHTER FACT**

Did you know that healthcare fraud can contribute directly and indirectly to the rise of medical costs, including your membership contribution?

**FIGHT BACK AGAINST
FRAUD, WASTE AND ABUSE!**

To report it
call **0800 112 811**
sms **33490** or email
information@whistleblowing.co.za

You can remain
anonymous if you prefer.

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Cyber Alert - Don't be Phished out!



Did you know that criminals can get you to share your personal information by sending you fake emails and links to websites? Phishing is a type of online scam where criminals send out fraudulent email messages that appear to come from a legitimate source. The email is designed to trick the recipient into entering confidential information such as, account numbers, passwords, bank pins, identity numbers etc., into a fake website by clicking on a link. Once these criminals have access to this information, this could be used to hack into your personal accounts.

MEDIPOS CONTACT DETAILS

Client Services Team

Tel: 0860 100 078
Email: enquiries@medipos.co.za
Website: www.medipos.co.za

Address for the submission of claims

P.O Box 921
Westville,
3629

MEDIPOS Anti-fraud Hotline

Tel: 0800 112 811
SMS: 33490
Email: information@whistleblowing.co.za

Hospital pre-authorisation

Tel: 0860 100 078