



We are Alive and Well

We are aware that there is a lot of noise and rumors about the sustainability of the Scheme, which is just that – rumors! As you know, despite the fact that SAPO has paid very few contributions to the Scheme, we have continued to provide you with all your benefits that you are entitled to, and paid your claims without hesitation, and will continue to do so.

MEDiPOS is YOUR SCHEME, and still remains the largest Scheme within SAPO. As you support YOUR SCHEME, we will continue to serve you, and put your wellbeing first.

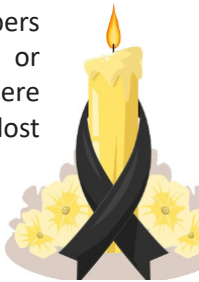
COVID-19 VACCINE ALERT

During this month, South Africa received their first batch of COVID-19 vaccines which have been administered to healthcare workers as guided by the Department of Health's Phase 1 vaccine rollout strategy. Dependants that are health care workers are encouraged to enroll for the

vaccination by accessing the Electronic Vaccination Data System (EVDS) on <http://vaccine.enroll.health.gov.za/> as published by the Department of Health.

Should you display symptoms of COVID-19, remember that MEDiPOS covers you for the COVID-19 test from your Major Medical Benefits and not from your Day to Day Benefits.

Sadly, we are aware that many of our members may have been impacted, either themselves, or through family members and or friends. Our sincere condolences go to all those members who have lost loved ones over this period.



Keep safe and wear a mask!

ALERT! SHARING OF INFORMATION.



In order for MEDiPOS to provide you and your beneficiaries with the best healthcare solution, we require to share your information to various healthcare providers, healthcare facilities and third parties involved in the management of your healthcare. In terms of the Protection of Personal Information Act (POPIA), we are now required to request your consent to share your health information. We will provide you with further communication on the consent process in our next newsletter. Should you wish to find out more on POPIA, you may visit the website of the Government of South African on www.gov.za.

WHATS NEW ON OPTION B!!

A Personal Medical Savings Account (PMSA) has been introduced on Option B

MEDIPOS offers a medical savings credit facility that works like a bank account. This benefit can be used for your medical costs and your full year's savings balance is given to you on 01 January every year.



ADVANCE SAVINGS

A total annual savings benefit of 12 months is made available to you upfront on 01 January.



AVAILABLE SAVINGS

A monthly accumulated savings benefit that is carried forward every month. Should you not spend this balance; this will accrue interest and will be carried forward to the next year.



OVERDRAWN

Should all your savings be used up before the end of the benefit year, you will owe the Scheme for the overdrawn savings

How does it work?

Should your benefits be exhausted or your provider charges above the MEDIPOS Scheme rate, we will automatically pay these shortfalls from your savings.

What will be covered from my PMSA benefit?

Copayments	Non-network GP, non-DSP hospital, late authorisation copayments and medication reference price
Benefit exceeded	Any benefits where your limits have been exceeded
Shortfalls	Tariffs above the MEDIPOS Scheme rate
Rejected claims	Specialist consultation not referred by a GP Benefits and authorisation that have been declined Non-oral contraceptives (patches, injectables, devices)

What will happen to my PMSA benefit should I not use it for the year?

If you do not use your PMSA benefit for the year, this will be carried forward to the next year.

If I leave the Scheme, will my PMSA balance be forfeited?

If you leave MEDIPOS Medical Scheme, we are legally required to pay the balance to the new medical scheme should you join an option with a PMSA. If that information is not available or you chose a plan without a PMSA, then we will pay whatever you have contributed less any outstanding claims, after 5 months after termination.

PUT A STOP TO MEDICAL AID FRAUD

Remember treating unregistered beneficiaries on your medical aid is **FRAUD**.

MEDIPOS has a zero tolerance of fraud and should this be identified, your medical cover will be terminated with immediate effect.

REPORT FRAUD TO:
MEDIPOS Anti-fraud Hotline
Tel: 0800 112 811 SMS: 33490
Email: information@whistleblowing.co.za

MEDIPOS CONTACT DETAILS

Client Services Team

Tel: 0860 100 078
Email: enquiries@medipos.co.za
Website: www.medipos.co.za

Address for the submission of claims

P.O Box 921
Westville, 3629

Hospital pre-authorisation

Tel: 0860 100 078

Council for Medical Schemes

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Hatfield, 0028
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